

## Important: New vision vendor Superior Vision

### Summary

UniCare Health Plan of West Virginia, Inc. (UniCare) appreciates the compassion and dedication with which you care for your patients — our members. As part of our ongoing commitment to improve efficiency and make it easier to do business with us, we are pleased to announce our new relationship with Superior Vision.\*

Effective May 1, 2022, all routine vision and medical optometry services for UniCare members will be managed by Superior Vision. Current vision benefits will not be affected with the vendor change to Superior Vision. Continue to submit all claims for covered services with dates of service through April 30, 2022, to VSP.\*

### What do I need to do?

If you are not currently a participating Superior Vision eye care professional, please take advantage of this opportunity by visiting [Superior Vision](#) and selecting **Join our Network** on the *Eye Care Professionals* page. Use the nomination code AMEWV, which will expedite your credentialing process request with Superior Vision.

### What if I need assistance?

If you have questions regarding Superior Vision, contact their Customer Service department at **877-235-5317**. If you have questions about this communication or need assistance with any other item, contact our Customer Care Center at **800-782-0095**.



**Email is the quickest and most direct way to receive important information from UniCare Health Plan of West Virginia, Inc.**



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3EC5pWx>).

\* VSP is an independent company that currently provides routine and medical optometry services on behalf of UniCare Health Plan of West Virginia, Inc. Superior Vision, offered by Versant Health, is an independent company that will provide routine and medical optometry services on behalf of UniCare Health Plan of West Virginia, Inc.