

Provider Bulletin

February 2021

Benefit update to adult dental services

Effective January 1, 2021, UniCare Health Plan of West Virginia, Inc. (UniCare) has extended our dental benefits to our enrolled members age 21 and older.

Covered dental services for enrolled adults 21 years of age and older are divided into two levels of service:

- 1. Emergent procedures to treat fractures, reduce pain or eliminate infection
- 2. Diagnostic, preventive and restorative services

Services classified as diagnostic, preventive and restorative in nature will have a coverage limit of \$1,000 per calendar year. Members are responsible for payment of service cost exceeding the \$1,000 yearly limit. Remaining balances at the end of the year **cannot** be carried over to the following year. Services classified as cosmetic in nature are not covered for adults over the age of 21.

While managing our member's care, we ask that you encourage your patients to start accessing this new benefit. Adding routine dental care to their current preventive care regimen is another step to keep our members healthy. Members can contact SkyGen USA* for benefit questions, balance inquiries and help finding a provider in their area.

As a reminder, dental benefits are managed by SkyGen USA. UniCare does not credential dental providers. If you have any additional questions, please contact SkyGen USA at **1-877-408-0917**.

* SkyGen is an independent company providing dental services on behalf of UniCare Health Plan of West Virginia, Inc.

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