



March 2017

This is an update about information in the provider manual. For access to the latest manual, go online to www.UniCare.com.

Change to prior authorization requests for Synagis and Makena

Effective immediately, prior authorization (PA) requests for Synagis and Makena are processed under a member's medical benefit and not the pharmacy benefit. This bulletin outlines the new process.

What action do I need to take?

1. Submit a PA request by phone to **1-877-375-6185** or via fax utilizing the UniCare Synagis or Makena PA form to **1-855-875-3627**.
2. Once the PA is approved, call Caremark Medical Specialty at **1-877-254-0015** and provide the PA information to start a referral.
3. Indicate that this request is for a UniCare Health Plan of West Virginia, Inc. (UniCare) member.
4. Caremark Medical Specialty will verify the member's eligibility and benefits.
5. Caremark Medical Specialty will send the medication to your office.
6. Caremark Medical Specialty will directly bill UniCare for the drug.

What is the impact?

UniCare has contracted with Caremark Medical Specialty to be the sole provider of Synagis and Makena. Providers may no longer buy and bill these drugs.

Any PA request submitted incorrectly may delay the processing of your request.

What if I need assistance?

If you have questions about this communication, received it in error or need assistance with any other item, please contact your Provider Relations representative or our Customer Care Center at **1-800-782-0095**.

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