



May 2016

Knee and spinal orthoses medical necessity reviews

UniCare Health Plan of West Virginia, Inc. (UniCare) will conduct medical necessity reviews for certain services (CPT codes: L1832, L1843, L1845, L0627, L0631, L0632, L0635-0640, L0648, L0650 and L0651) related to knee and spinal orthoses.

Effective July 1, 2016, knee and spinal orthoses procedure requests must be reviewed by UniCare for prior authorization (PA). Please submit all required clinical information at least seven calendar days before the requested procedure to allow a thorough clinical analysis.

You may request PA by submitting complete clinical information by:

- Phone at **1-866-655-7423**
- Fax to **1-855-402-6983**

Requests submitted with incomplete clinical information may result in denial.

Not all PA requirements are listed here. For more detailed information, visit our website at **www.UniCare.com** and select **Providers**. Under the *Resources for* menu, select **State Sponsored Plan Providers** and then select **West Virginia – Medicaid Managed Care**. Select the appropriate document from the *Authorization and Preservice Review* menu.

If you have questions about this communication, received it in error or need assistance with anything else, contact your Provider Relations representative or call our Customer Care Center at **1-800-782-0095**.

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