

## **Coronavirus 2019 (COVID-19) prior authorization update**

Beginning April 1, 2020, UniCare Health Plan of West Virginia, Inc. removed prior authorization (PA) requirements for all covered medical services for out-of-network and in-network providers until May 31, 2020, or for another period of time as directed by the state. **Effective June 1, 2020, PA requirements will resume for in-network and out-of-network providers.**

UniCare Health Plan of West Virginia, Inc. (UniCare) appreciates the compassion and dedication with which you care for our members, your patients. We believe that strong collaboration and partnership with our providers plays an integral role in the provision of high quality care. In keeping with this goal, we encourage you to review the following information.

UniCare's Precertification Lookup Tool will assist you in determining a code's precertification requirements.

Click here to access the [Precertification Lookup Tool](#).

Once in PLUTO, fill in the appropriate information:

1. For the Market, select West Virginia.
2. For the Line of Business, select Medicaid/SCHIP/Family Care.
3. In the field titled CPT/HCPCS Code or Code Description, enter a code or a brief description.
4. Select Submit.

If you have questions about this communication or need assistance with any other item, contact our Customer Care Center at **1-800-782-0095**.