

## Provider Bulletin March 2020

## Reimbursement update for federally qualified health center and rural health clinics

To align with the West Virginia Department of Health and Human Resources, Bureau for Medical Services policy clarification dated February 6, 2020, beginning April 1, 2020, UniCare Health Plan of West Virginia, Inc. (UniCare) is updating the federally qualified health center (FQHC) and rural health clinic (RHC) reimbursement policy to revert back to its prior payment model when third-party liability (TPL)/coordination of benefits (COB) is involved.

This bulletin is to provide clarification on the member responsibility and UniCare payment when UniCare is the secondary payer to other insurance. When a third party has paid as primary and UniCare is paying as secondary, UniCare will not reimburse the full encounter — only **the coinsurance/deductible amount** will be paid. FQHCs and RHCs will no longer be exempt from the TPL/COB guidelines.

## Billing methodology summary

Services included in the FQHC and RHC Encounter Rate **must** be billed using the *UB-04 Claim* form.

- For medical services, providers must bill all encounters using the encounter code T1015 along with the appropriate REV code 52X series.
- For behavioral health services, providers must bill all encounters using the encounter code T1015 along with the HE (behavioral health) modifier and the appropriate REV code 91X series or REV code 900.
- Claims must list the actual CPT®/HCPCS procedure codes and appropriate revenue codes, as defined by Medicare, to identify services included during the encounter visit.
- Indicate the appropriate type of bill when submitting corrected claims to ensure proper processing. The third digit "7" in the three-digit type of bill defines a replacement/corrected claim.

Services **excluded** from the FQHC and RHC Encounter Rate covered by UniCare should be billed on a *CMS-1500* form. All appropriate CPT/HCPCS procedure codes must be individually listed on the claim form.

## What if I need assistance?

If you have questions about this communication or need assistance with any other item, please contact our Customer Care Center toll free at **1-800-782-0095**.