

Behavioral health notifications: important psychological testing update

UniCare Health Plan of West Virginia, Inc. (UniCare) appreciates the compassion with which you care for your patients, our members. We know the provision of high-quality mental health care services for UniCare members requires successful collaboration. Because timely decisions and successful approvals of medically necessary services are an important part of collaboration, we encourage you to review the medical necessity criteria available in the following *Clinical Utilization Management Guidelines*:

- *Screening and Testing for Autism Spectrum Disorders and Rett Syndrome* — https://www.unicare.com/medicalpolicies/guidelines/gl_pw_a053530.htm
- *Neuropsychological Testing* — https://www.unicare.com/medicalpolicies/guidelines/gl_pw_a053761.htm
- *Psychological Testing* — https://www.unicare.com/medicalpolicies/guidelines/gl_pw_c164433.htm

Effective October 1, 2018, we will review all requests using these guidelines. You can help streamline the authorization process to ensure timely claims processing by including the appropriate documentation to demonstrate that all criteria are met.

Where can I find *Medical Policies*?

The *Medical Policies* can be found on the *Provider Resources* page of our website:

1. Go to www.unicare.com.
2. On the top menu bar, under *OTHER UNICARE WEBSITES*, select **Providers**.
3. Under *Resources for:*, select **State Sponsored Plan providers** on the left side of the page.
4. Choose **West Virginia – Medicaid Managed Care**.
5. You are now on the *Provider Resources* page. On the left side of the page, find *Medical Policy and Clinical UM Guidelines* and select **Enter**.
6. Scroll to the bottom and select **Behavioral Health Clinical UM Guidelines**.
7. Follow instructions on this page to find a particular guideline or policy.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, please contact our Customer Care Center at **1-800-782-0095**.