

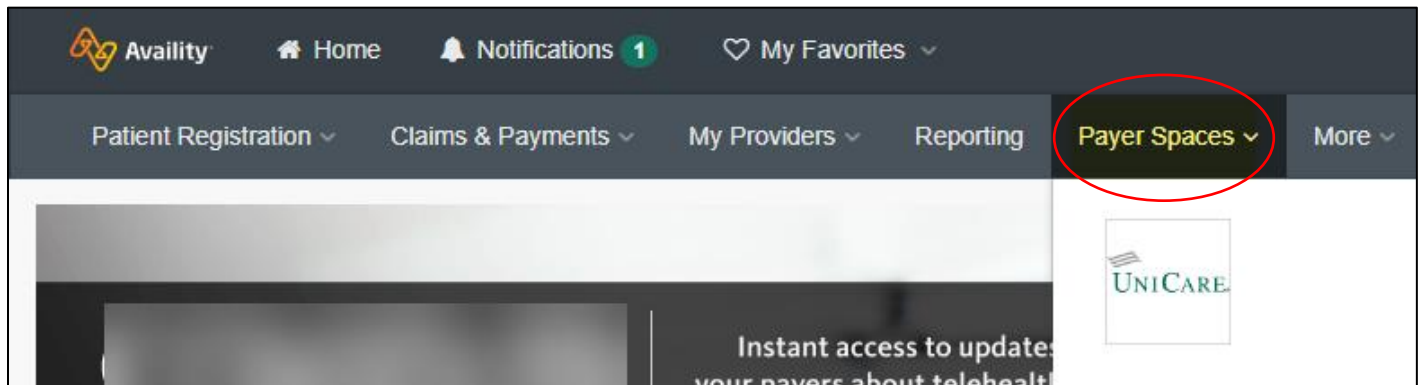
West Virginia Gold Star Program Navigation Guide

UniCare Health Plan of West Virginia, Inc. (UniCare) would like to familiarize you with the *Payer Spaces* page and the Gold Star Program application found on the Availity Portal.*

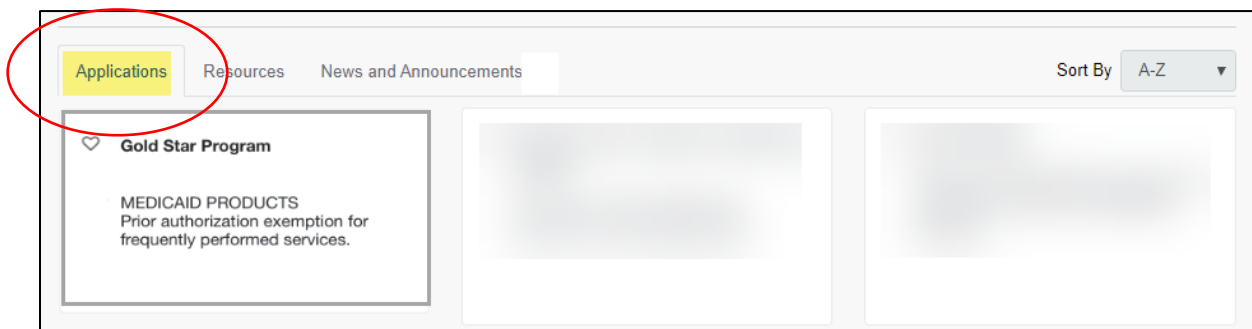
The *Payer Spaces* page on the Availity Portal allows you to locate proprietary payer applications, resources and information. You must have the Authorization Request user role in Availity to access these resources. If you do not have the Authorization Request user role assigned to you, contact your Availity Administrator to request access.

The **Gold Star Program** application in Availity allows you to submit requests for exemption from prior authorization reviews. Once you submit the request, UniCare will review and provide you an approval or denial email response. Users are able to see a history of previously submitted requests in this application.

To navigate to the Gold Star Program, log in to the Availity Portal at <https://www.availity.com>. Select **West Virginia**, hover over the *Payer Spaces* drop-down menu to select the **UniCare** logo.



Then, scroll down until you see the *Applications* tab. Select the **Gold Star Program** tile.



* Availity, LLC is an independent company providing administrative support services on behalf of UniCare Health Plan of West Virginia, Inc.

On the following page, you'll receive information about the Gold Star Program. Choose the appropriate organization from the drop-down menu under *Organization* and select **Request Gold Star Status**.

Gold Star Program

[About the Gold Star Program](#)

The Gold Star Program (GSP) is a way for individual practitioners to request "Gold Star" status for a specific procedure or service for a period of six months. If they meet the eligibility criteria, they will be exempted from the requirement to include clinical documentation in prior authorization requests for that six month period. Their prior authorization request for that procedure/service will also be approved faster during that period! For more information, visit the [About the Gold Star Program](#) page.

Please note:

- Practitioner Groups cannot request GSP participation.
- If approved, Practitioners must still submit notification PA to UniCare, but will be exempted from submitting clinical documentation.
- If approved, the practitioner may submit notification PA requests for a period of six months, effective the first of the month following approval notification.
- Practitioner must request to renew at the end of the six-month period. Renewal requests will involve an audit of previous submissions and request for clinical documentation on a sampling of those submissions for validation.
- UniCare will still validate member and provider eligibility for each notification PA submitted

Choose your organization to get started:

Organization

Select

Request Gold Star Status **View Gold Star Dashboard**