Electronic data interchange overview

UniCare Health Plan of West Virginia, Inc. (UniCare) uses Availity* as its exclusive partner for managing all electronic data interchange (EDI) transactions. EDI transactions include claim submission, eligibility and benefit verification, claim status, authorizations, attachments, and electronic remittance advice.

Advantages of EDI:

- Process claims faster by submitting coordination of benefits electronically and fixing errors early with in-system notification and correction.
- Reduce overhead and administrative costs by eliminating paper claim submissions.

How to register with Availity:

- Choose *administrator* to register your organization.
- Select the *register button* on the top of the page.
- Select your *organization type* and complete the registration process.
- Have administrator check email to verify account.
- Once account is verified, have administrator agree to the disclaimer, set up your security questions, change password, and set up authorized users.

Use Availity for the following EDI transactions:

- Healthcare Claim: Professional (837P)
- Healthcare Claim: Institutional (837I)
- Healthcare Eligibility Benefit Inquiry and Response (270/271)
- Healthcare Services Prior Authorization (278)
- Healthcare Services Inpatient Admission and Discharge Notification (278N)
- Healthcare Claim Payment/Advice (835)
- Healthcare Claim Status Request and Response (276/277)
- Medical Attachments (275)

UniCare's EDI payer ID in Availity:

- 80314

Submission options for Availity EDI Gateway:

- Use EDI clearinghouse for direct submitters, which requires practice management or revenue cycle software.
- Work with your existing clearinghouse or billing vendor to ensure connection to the Availity EDI Gateway.

* Availity, LLC. is an independent company providing administrative support services on behalf of UniCare Health Plan of West Virginia, Inc.

https://provider.unicare.com
UniCare Health Plan of West Virginia, Inc.
UWVPEC-2159-22 March 2022

Electronic remittance advice

Electronic remittance advice (ERA) (835) allows for a faster, more efficient, and cost-effective way for providers to do business and eliminates the need for paper remittance reconciliation.

Log in to **Availity** to register and manage ERA account changes with these three easy steps:
1. Select *My Providers*.
2. Select *Enrollment Center*.
3. Select *Transaction Enrollment*.

Note: If you use a clearinghouse or billing vendor, please work with them on ERA registration and receiving your ERAs.

Electronic funds transfer

Electronic claims payment through electronic funds transfer (EFT) is a secure and fast way to receive payment, reducing administrative processes. An EFT deposit is assigned a trace number that is matched to the 835 ERA for simple payment reconciliation. To register and manage EFT accounts and changes, go to **EnrollSafe**.

EDI resources:

- **Availity EDI connection service startup guide**: This guide includes information to get you started with submitting EDI transactions to Availity, from registration to ongoing support.
- **Availity registration page**: Availity registration page for users new to Availity.
- **Washington Publishing Company**: Claim adjustment code descriptions (X12) used on EDI transactions.
- **EDI companion guides**: UniCare-specific EDI companion guides.
- **Availity EDI companion guide**: This Availity EDI guide supplements the *HIPAA Technical Report Type 3 (TR3)* and describes the Availity Health Information Network environment, interchange requirements, transaction responses, acknowledgements, and reporting for each of the supported transactions as related to Availity.

Contact Availity

If you already have an account and need support, log in and submit a ticket 24/7 or call
Availity Client Services at **800-282-4548** from 8 a.m. to 8 p.m. Monday to Friday ET.

Email is the quickest and most direct way to receive important information from UniCare Health Plan of West Virginia, Inc.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (**https://bit.ly/3EC5pWx).**